

COMBINED WATER SYSTEM
FAILURE TO PAY POLICY
(UPDATED DECEMBER 14, 2021)

ACTIVE CONNECTIONS

- KING WATER SENDS BI-MONTHLY BILLINGS AND ALLOWS 30 DAYS FOR FULL PAYMENT
- IF THE FULL PAYMENT IS NOT RECEIVED WITHIN THE 30 DAY "DUE BY" DATE INDICATED ON THE BILLING THE AMOUNT DUE WILL BE INCREASED BY 20% OF THE ORIGINAL BILL.
- IF THE FULL PAYMENT IS NOT RECEIVED WITHIN 60 DAYS OF THE ORIGINAL BILL THE NEW TOTAL WILL INCLUDE CHARGES FOR ANY WATER USED DURING THE CURRENT BILLING CYCLE AND THE ORIGINAL BILL PLUS 20% AND A NOTE FAILURE TO PAY THE CURRENT BILL COULD LEAD TO THE TERMINATION OF YOUR WATER SERVICE".
- IF THE FULL BALANCE PAYMENT IS NOT RECIEVED WITHIN 90 DAYS OF THE ORIGINAL BILL AN ADDITIONAL LATE CHARGE OF 20% WILL BE ADDED TO THE TOTAL OUTSTANDING BALANCE AND A "NOTICE OF DISCONNECTION" WILL BE SENT TO THE CUSTOMER VIA CERTIFIED MAIL.
- IF THE FULL BALANCE PAYMENT OF ALL FEES AND PENALTIES IS NOT RECIEVED WITHIN 120 DAYS OF THE ORIGINAL BILL A 48 HOUR SHUT OFF NOTICE IS PLACED ON THE DOOR AT THE WATER SERVICE RESIDENCE ADVISING THAT THE WATER METER WILL BE SHUT OFF AND LOCKED.
- IF THE WATER METER IS SHUT OFF DUE TO A FAILURE TO PAY, THE FULL MONTHLY CHARGES WILL CONTINUE TO BE CHARGED AND ADDED TO THE BALANCE DUE WHEN THE WATER WAS SHUT OFF. THE WATER WILL NOT BE TURNED BACK ON UNTIL FULL PAYMENT IS RECEIVED FOR RECURRING MONTHLY CHARGES, A \$100 FEE FOR DISCONNECTING AND RECONNECTING THE METER AND THE FULL DELINQUENT CHARGES DUE WHEN THE WATER WAS SHUT OFF.

FUTURE CONNECTIONS

- KING WATER SENDS BI-MONTHLY BILLS AND ALLOWS 30 DAYS FOR PAYMENT
- IF THE FULL PAYMENT IS NOT RECEIVED BY THE 15TH DAY OF THE MONTH FOLLOWING THE BILL DUE DATE, A REMINDER BILL IS SENT. THAT BILL INCLUDES THE FOLLOWING STATEMENT: " IF THE FULL PAYMENT IS NOT RECEIVED WITHIN 30 DAYS, A \$20 LATE FEE WILL BE APPLIED TO YOUR NEXT BILL".
- IF THE FULL BALANCE PAYMENT IS NOT RECEIVED PRIOR TO THE NEXT BILL, THAT BILL WILL INCLUDE THE FULL BALANCE (DELINQUENT BALANCE, LATE FEE, CURRENT CHARGE) AND WILL INCLUDE THE FOLLOWING STATEMENT: "A FAILURE TO PAY COULD LEAD TO LOSING YOUR ACCESS TO A FUTURE WATER CONNECTION".
- IF THE FULL BALANCE PAYMENT IS NOT RECEIVED IN 30 DAYS, A \$20 LATE FEE IS ADDED TO THE BALANCE AND KING WATER WILL SEND THE MEMBER A CERTIFIED LETTER ADVISING THEM THAT THEY HAVE 30 DAYS TO PAY THE FULL BALANCE. THE LETTER WILL ALSO STATE THAT UNTIL THE BALANCE IS PAID IN FULL, THAT THE NO CONSIDERATION WILL BE GIVEN TO PROVIDING ACCESS TO WATER AND ALL CURRENT CHARGES WILL CONTINUE TO ACCUMULATE UNTIL THE FULL BALANCE IS PAID.

Combined Water System

C/O King Water Company

P.O. Box 915

Coupeville, WA 98239

(360) 678-5336

Overdue Balance Payment Plan Agreement:

Date: _____

Name: _____

Address: _____

Account Number: _____

Balance Owing: _____

I have read and agree to the terms as stipulated in the Failure to Pay Policy (enclosed).

Monthly payment amount: \$_____ (due by the 15th of each month; this payment is in addition to the normal billing charge). First payment due: _____

I agree that failure to maintain the monthly payment schedule will result in termination of the mitigation process and the full balance will be due in full to avoid the water shut off process.

Signed: _____

(Please return this signed form with your first payment.)