

Combined Water System

C/O King Water Company

P.O. Box 915

Coupeville, WA 98239

(360) 678-5336

Excess Water Use Payment Plan Agreement

Date: _____

Name: _____

Address: _____

Account Number: _____

Balance Owing: _____

I have read and agree to the terms as stipulated in the Excess Water Use Surcharge Mitigation Process (enclosed).

Monthly payment amount: _____ (due by the 15th of each month; this payment is in addition to the normal billing charge). First payment due:

I agree that failure to maintain the monthly payment schedule will result in termination of the mitigation process and the full balance will be due in full to avoid the water shut off process.

Signed _____ (Please return this signed form with your first payment.)

COMBINED WATER SYSTEM

EXCESS WATER USE SURCHARGE MITIGATION PROCESS

An unusually large water bill created by an excessive use water surcharge could be eligible for a separate payment plan under the Excessive Use Surcharge Mitigation Process.

That process includes the following:

- 1. The customer is advised by King Water through the normal meter reading and billing process that they have used an excessive amount of water and are receiving the required surcharge to their normal billing.**
- 2. If the excessive use is not a leak covered by the Leak Policy, the customer is liable for payment in full of the balance of their account as determined by the normal water use charge formula.**
- 3. If the customer is unable to pay the full amount of their balance in the normal billing cycle, they must contact King Water and acknowledge that fact.**
- 4. King Water will send them a letter in which they acknowledge responsibility for payment of the full balance through a monthly payment. The customer must sign and return the letter in which they agree to make a minimum of at least a \$100 monthly payment, separate from the normal monthly charge, until the balance is paid in full. The letter will also state that a failure to maintain the monthly payment until the balance is paid in full, will result in termination of the mitigation process and the full balance will be due with the normal shut off process implemented.**
- 5. With implementation of the mitigation process, late payment surcharges will be suspended.**
- 6. King Water will send a separate monthly bill for the Excess Water Use Mitigation Process payment. There will be no reminders for this billing and failure to pay will lead to termination of the mitigation process and normal shut off process will be implemented.**

**COMBINED WATER SYSTEM
LEAK POLICY
EFFECTIVE FEBRUARY 31, 2022**

- King Water is the water service provider for the Combined Water System (CWS). The CWS board of directors are the decision-making authority regarding leak exceptions.
- If you observe a water leak any place in your homeowner's association (HOA) area in Brentwood or Rocky Point Heights, please notify King Water at 888-241-2503.
- Property owners have full responsibility for the maintenance of the water system once water has passed through the meter serving their residence. The water mains (supply lines from the water storage tank to the residential meters) are the financial and maintenance responsibility of the individual HOAs within their respective boundaries.
- The average water usage in CWS is less than 4,000 gallons per month. The average highest usage in the summer less 7,000 gallons.
- The water rate is \$50/month for up to 8,000 gallons. Plus \$.01/gallon 8,000 to 9,000, \$.02/gallon 9,000 to 10,000, \$.06/gallon 10,000 to 12,000 and \$.10/gallon over 12,000 gallons.
- King Water mails six bills per year each showing water usage for two months. If your bill exceeds \$100 there is a possibility you have a leak.
- Homeowners are advised to periodically check all toilets, water fixtures, outdoor faucets and sprinkler systems for potential leaks or running water. A leak of ¼ gallon per minute during a 31-day billing period will add up to over 10,000 gallons.
- Homeowners are advised to periodically check their water meter for potential leaks. If you do not know where your water meter is located or how to check it, please contact King Water or your CWS board representative. They will show you where and how to read your meter.
- The homeowner should take immediate steps to locate and resolve the leak.
- If a leak is located and repairs scheduled within 30 calendar days and repairs made within 60 calendar days, you could be eligible for coverage under the CWS Leak Policy.
- To qualify for the leak rate exception the following criteria MUST be met:
 1. Water purposely used by an irrigation system, landscape or garden maintenance will NOT qualify for a reduced rate.
 2. The Leak Rate exception is limited to a maximum of 60 days from the date the notification of excessive use is provided to the homeowner. Notification may be a phone call, email, water over-usage letter, or the billing statement showing the overage of water. These notifications will come from King Water or directly from a CWS board member.
- The CWS leak policy caps charges for excess water use over the current 8,000 gallons per month at \$0.01 per gallon.